

#### **#MeToo in the Workplace: How Should Employers Respond** Gray Reed & McGraw



## Conclusions of the June 2016 EEOC Task Force Report

- Workplace harassment remains a persistent problem.
- It starts at the top—leadership and accountability are critical.
- Workplace harassment too often goes unreported.
- Training must change.
- Environmental risk factors can be identified.
- There is a compelling business case for stopping and preventing harassment.



It starts at the top leadership and accountability are critical.





LEADERSHIP and ACCOUNTABILITY, which demonstrate a company's culture, are crucial to harassment prevention.



### Leadership

- Establish a sense of urgency about preventing harassment.
- Develop effective policies and procedures.
- Conduct effective trainings on those policies and procedures.
- Back up the commitment with money and time.
- Give those involved enough power to effectuate change.



#### Accountability

- Demonstrate that sexual harassment is taken seriously.
- Hold harassers responsible with appropriate sanctions.
- Hold managers and supervisors responsible for monitoring and stopping harassment by those they manage or supervise.
- Incentivize and reward responsiveness.



Workplace harassment too often goes unreported.



Policies, procedures, investigations and corrective actions are essential components of a holistic effort employers must engage in to prevent harassment.



#### **Anti-Harassment Policies**

An organization needs a stated policy against harassment that sets forth behaviors that will not be accepted in the workplace and clear procedures to follow in reporting and responding to harassment.

- Adopt robust policies
- Regularly train employees on its content
- Vigorously follow and enforce the policy
- Avoid a zero tolerance policy



#### **Anti-Harassment Reporting**

Effective reporting systems for allegations of harassment are a critical part of prevention.

- Complaints must be taken seriously.
- Responses and investigation must be timely.
- The system must create supportive, safe environment.
- Investigators must be well-trained, objective, neutral.
- Privacy should be protected as much as feasible.
- Documentation should be thorough.



# Training must change.





### Anti-Harassment Compliance Training

- Is training, without more, an effective tool in preventing sexual harassment?
- Training is an essential component of antiharassment efforts.
- Training cannot stand alone, but must be part of a holistic effort which includes leadership and accountability.



# What Makes For Successful Training?

Training should be ...

- Supported at the highest levels.
- Conducted and reinforced on a regular basis for all employees.
- Conducted by qualified, live and interactive trainers.
- Routinely evaluated for effectiveness.



#### Environmental risk factors can be identified.



#### **Environmental Risk Factors**

- 1. Homogenous workforces
- 2. Cultural and language differences in the workplace
- 3. Workforces with many young workers
- 4. Workplaces with "high value" employees
- 5. Workplaces with significant power disparities
- 6. Workplaces where work is monotonous or consists of low-intensity tasks
- 7. Workplace cultures that tolerate or encourage alcohol consumption
- 8. Decentralized workplaces



There is a compelling business case for stopping and preventing harassment.



## The Business Case for Stopping and Preventing Harassment

- Direct financial costs
- The diversion of time, energy and resources
- Decreased work performance
- Increased employee turnover
- Low morale
- Reputational harm







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